



Shipping Policy

Orders usually require up to 48 hours to process before they are shipped. Estimated delivery time is based on the selected shipping method plus order processing time.

Please remember to select the appropriate state/country and shipping service that corresponds to your delivery address on the order page. If this information does not correspond correctly with the delivery address, we reserve the right to withhold your order from shipment until the situation is resolved, and we will contact you by phone or email to discuss the appropriate shipping rates.

For standard delivery (excluding oversized items), we ship our orders with FEDEX or UPS Ground to deliverable addresses. Standard delivery usually takes 5-7 business days. Once your order has shipped, you will receive an email confirmation from FEDEX or UPS with the shipping date and a tracking number.

If FEDEX or UPS Ground delivery is not available for your shipping address and/or your order contains one or more oversized items, then another shipping carrier will be used. Delivery time may vary by carrier. Shipping carriers other than UPS or FEDEX may not provide a tracking number, but you will receive an email confirmation with the shipping date once your order is shipped.

Note: If you provided an invalid email address or did not include an email with your order, then you will not receive an email confirmation. Orders shipped using Express delivery usually arrives 24 hours after the order has been processed. Express orders shipped on Friday will arrive on the following business day. There is no weekend delivery for Express shipping.

We ship worldwide and we will use the shipping carrier suitable for your country. We are not responsible for any custom/brokerage fees, taxes or duties that may be encountered if you are an international customer.

The shipping and handling fee will be automatically calculated during checkout according to your shipping service selection except for shipping to Other Countries (we will email you for the specific shipping rates):

Free Shipping promotions applied to specific products are valid only for ground delivery to physical addresses within the continental US. All orders are shipped out from Westchester, NY, USA